



COVID-19 Market Regulations

Ludlow Town Council takes its responsibility to create a covid-19 safe market seriously.

All traders are required to follow these COVID-19 regulations to ensure safe trading for market traders and for their customers, and to create an atmosphere of co-operation and trust on Ludlow market.

Social Distancing

- Traders who do not live in the same household must remain 2m apart.
- Traders must remain 2m from customers.
- **Stall width:** the stall width is only 1.26m - please ensure that 2m distance is maintained throughout each transaction with each customer.

PPE

- Traders must wear the supplied face visor to protect themselves and their customers
- Each stall must have a hand sanitising station for customer use

Queues

- At busy times LTC staff will endeavour to assist with queue management.
- Socially distanced queueing space for two customers has been allocated for each stall.

Signage

- Socially distanced queueing spacing will be marked on the ground.

Barriers

Barriers will be used to restrict access points and direct the flow of people on the market.

Money handling

- Use contactless payment where possible
- If cash is handled, then hand sanitiser must be used at the end of the transaction before serving the next customer.
- If gloves are worn they must be changed regularly, and not used as an alternative to hand cleansing.

Change your sales process to:

- Remove requirement for physical contact with the customer
- Reduce interaction time
- Give everyone confidence in our activity and process

Thank you for your co-operation to make Ludlow market safe for everyone!